

FREE

ONE PICTURE FOR 'GETTING ELECTRICITY'

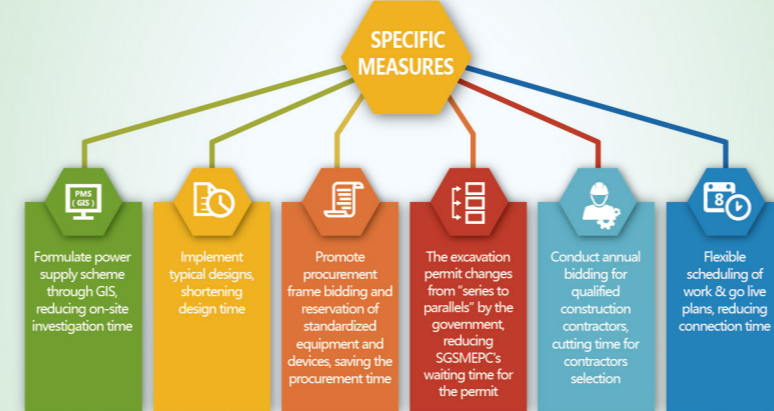
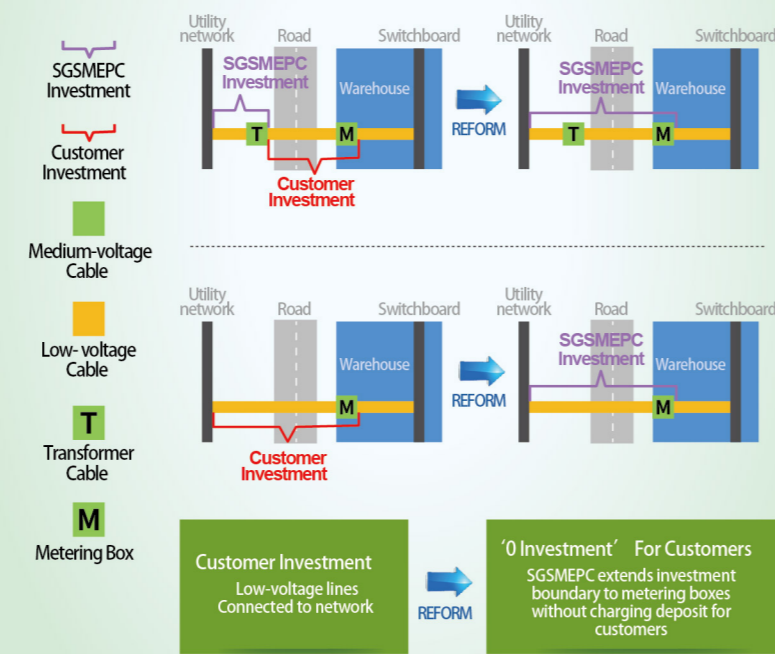


F FREE
0 investment & deposit for customers

R RAPID
low voltage electricity connection within 30 days

E EASY
only 2 procedures for low voltage electricity connection

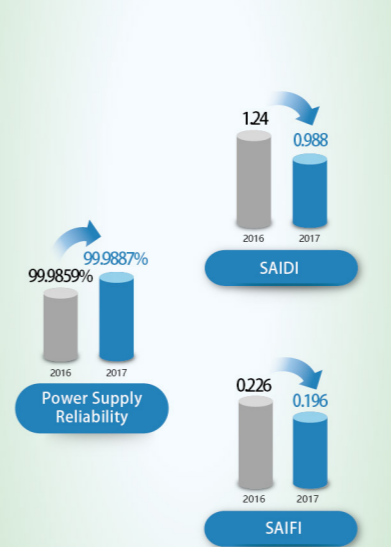
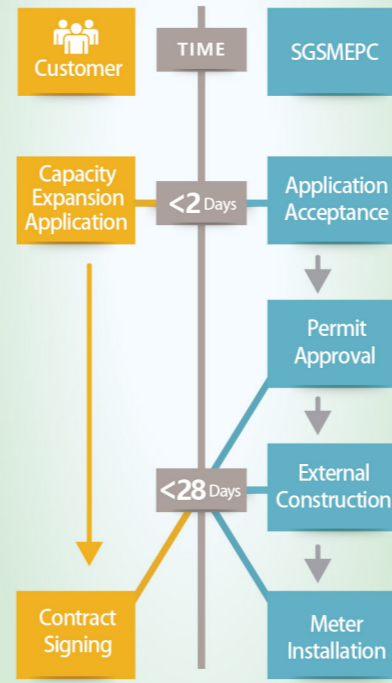
E EXCELLENT
provide excellent power supply service



Establish customer manager full-responsibility mechanism to define clear responsibility for every staff and coordinate the whole project.

Develop a real-time project management system to realize whole-process online control, over-time precaution to guarantee customers get electricity within time limits.

145 Days → <30 Days



ALL CUSTOMERS

Streamline procedures to 2

Average electricity connection time <10 days;
Shortest electricity connection time: 1 day;
Longest electricity connection time: 25 days

Customer: 0 INVESTMENT, 0 DEPOSIT



FREE

“一图读懂”上海“获得电力”改革提升工作

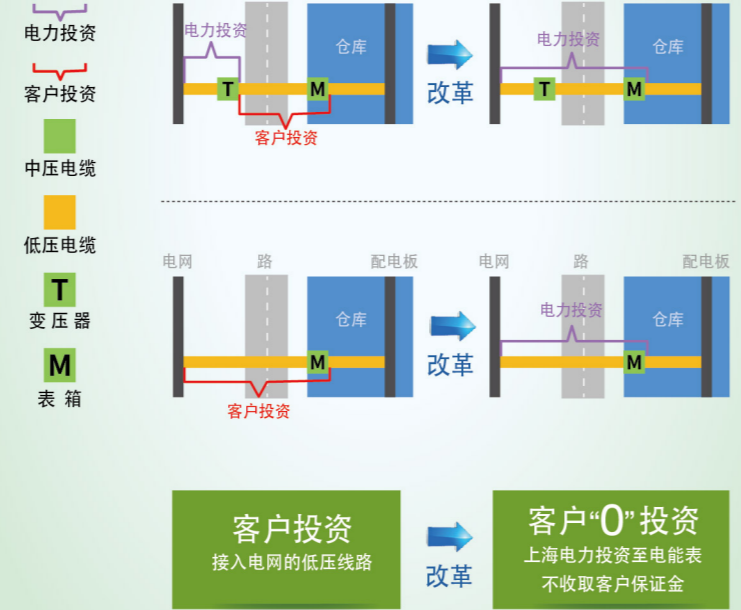


F FREE
接电成本从356.2%下降到0%

R RAPID
接电时长由145天缩短到<30天

E EASY
办电环节从5个压减到2个

E EXCELLENT
卓越供电服务



采取客户经理负责制,统筹协调内外工作,确保责任到人

建立接电工程全流程实时管控平台,实行全流程线上管控、超时预警、限时办结,确保按期接电

145天 → <30天

